

# COVID FAQs in Chinese

## (1) 针对新冠病毒，你们目前采取什么健康和安全措施来保护客人？

我们谨遵根据世界卫生组织(WTO)提供的信息而制定的针对新冠疫情的最新健康与安全规定。请您参照如下相关规定。

## (2) 请问免洗消毒洗手液在哪里？

这里所有的公共开放区域都配备了免洗消毒洗手液，包括大厅、入口、前台和洗手间。卧房也另有配备。

## (3) 你们酒店/餐厅/酒吧的社交距离规则是什么？

我们在所有公共区域遵循政府针对疫情出台的最新社交距离规则。

## (4) 我需要出示疫苗证明吗？

对，您在办理入住/进店时需要出示您的疫苗证明。

## (5) 离这里最近的检测中心在哪里？

请参照此地图定位最近的检测中心。前往路线如图所示。

## (6) 哪些旅游景点目前对外开放？

目前，周围有些户外景点对外开放，并遵循社交距离规则。我们已经在这张地图上为您标注了这些景点。

## (7) 我可以住在这里几晚/餐桌可以预定多长时间？

您可以在本餐厅/酒吧预定就餐时间两小时的餐桌。



# COVID FAQs in Chinese (cont.)

**(8) 你们酒店/餐厅/酒吧有现行清洁标准吗？（例如，大厅、电梯、房间、走廊、门把手、厨房、餐桌、餐具等高接触区域是否清洁更加频繁？）**

酒店/餐厅/酒吧各有严格的清洁标准。所有高接触区域，包括大厅、电梯、房间、走廊、门把手、厨房、餐桌、餐具等都频繁清洁。

**(9) 我的孩子需要戴口罩吗？**

关于儿童佩戴口罩，我们遵循最新的相关规定。请您参照如下规定。

**(10) 我忘戴口罩了。我应该怎么办？**

在这种情况下，我们可以为您提供一次性口罩，或者您可以前往附近商店购买。这张地图上标注了离这里最近的商店。



# COVID FAQs

**(1) What are your current Covid health and safety measures to protect guests?**

We carefully follow the most up-to-date Covid health and safety regulations, based on information provided by the World Health Organisation (WHO). You can find them all here.

**(2) Where would I find the hand sanitiser please?**

You can find hand sanitiser in all public areas of this establishment, including the lobby/entrance/reception/toilets. It is also provided in the bedrooms.

**(3) What are the social distancing rules in your hotel/restaurant/bar?**

We follow the most up-to-date government guidelines on social distancing in public spaces throughout this establishment.

**(4) Do I need to show you a vaccine certificate?**

Yes, we need to see your vaccine certificate when you check-in/arrive for your reservation.

**(5) Where is the nearest testing centre?**

Please see this map to locate the nearest testing centre. The directions are as follows.

**(6) Which tourist attractions are currently open to the public?**

Some nearby outdoor tourist attractions are currently open to the public with social distancing guidelines in place. Here is a map and we have marked them for you.

**(7) How many nights can I stay here/how long is a table reservation?**

You may reserve a table in our restaurant/bar for a two-hour duration.

[continued overleaf]



# COVID FAQs (cont.)

(8) Does your hotel/restaurant/bar have cleanliness standards in place? (e.g. are high touch areas such as the lobby/elevator/rooms/corridors/door handles/kitchens/tables/cutlery etc. cleaned more frequently?)

The hotel/restaurant/bar each has strict cleanliness standards in place. All high touch areas such as the lobby/elevator/rooms/corridors/door handles/kitchens/tables/cutlery etc. are cleaned more frequently.

(9) Do my children need to wear masks?

We follow the latest guidelines around children wearing masks. You can view them here.

(10) I have forgotten my mask. What should I do?

We are able to provide you with a disposable mask under these circumstances or the nearest shop is marked on this map.

